

Tooting Common Heritage Project Privacy and Cookies

This website policy describes how Enable Leisure and Culture protects and makes use of the information you give the company when you use this website.

If you are asked to provide information when using this service, it will only be used in the ways described in this policy. We may collect the following information:

- website usage data;
- contact information such as email addresses;
- details of where you live such as a postcode; and
- other information relating to special offers and surveys.

Collecting this data helps us understand what you are looking for from Enable. Specifically, we may use the data:

- to improve the services that we provide;
- to contact you in response to a specific enquiry;
- for our own internal records;
- to customise the website for you; and
- to sometimes share your information with selected parties, but only with your prior consent.

This Privacy Policy was updated May 2018 and will be reviewed and updated on a regular basis. The latest version is published on this page.

We gather and use certain information about individuals in order to provide services.

Satellite Websites

We use a third party service called wix.com as a satellite website for Tooting Common Heritage Project and this site is hosted at www.tootingcommon.co.uk. We use a standard Wix service to collect anonymous information about users' activity on the site, for example the number of users viewing pages on the site, to monitor and report on the effectiveness of the site and to help us to improve it. Wix requires visitors that want to post a comment to enter a name and email address.

For more information about how:

- Wix processes data, please see Wix's [privacy notice](#).

Cookies

We use cookies, which are small files placed on your computer's hard drive. Cookies allow websites and applications to store your preferences in order to present content, options or functions that are specific to you. You can disable the cookie function in your web browser, but please note that this may affect how our website functions and some pages and services may become unavailable to you as a result.

We will never distribute your personal information to third parties unless we have your permission or the law requires us to. Any personal information we hold about you is stored under our data protection policy, in line with the Data Protection Act 1998. Please also note that our website may contain links to other external websites.

Enable Leisure and Culture

Charity No.: 1172345 | Company No.: 09487276
Registered Office: The Park Offices, Staff Yard,
Battersea Park, London SW11 4NJ
www.enablelc.org

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Visitors to our Websites

We use a third party service called Google Analytics to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site.

This information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website.

If we do want to collect personally identifiable information through our website, we will be up front about this. We will make it clear when we collect personal information and will explain what we intend to do with it.

You can view Google's Privacy Policy [here](#).

Links to other websites

This privacy notice does not cover the links within this site linking to other websites. We encourage you to read the privacy statements on the other websites you visit.

E-newsletters

We use a third party provider called Mailchimp to deliver our monthly e-newsletters. We gather statistics around email opening and clicks using industry standard technologies, including clear gifs to help us monitor and improve our e-newsletters.

You can view Mailchimp's Privacy Policy [here](#).

Surveys

We use a third party provider called SurveyMonkey to deliver our surveys. We gather contact information e.g. an email address, usage information, device and browser data, information from page tags, log data, referral information and information from third parties and integration partners.

SurveyMonkey uses third party tracking services that employ cookies and page tags (also known as web beacons) to collect data about visitors to their websites.

This data includes usage and user statistics. Emails sent by SurveyMonkey or by users through their services include page tags that allow the sender to collect information about who opened those emails and clicked on links in them.

You can view SurveyMonkey's privacy policy [here](#).

People who Contact us via Social Media

We use a third party provider called Hootsuite to manage our social media interactions. If you send us a private or direct message via social media, the message will be stored by Hootsuite for three months and it will not be shared with any other organisations.

Ticketing

We use a third party provider, Eventbrite, to deliver our ticketing service. Eventbrite will collect additional Personal Data from you, sometimes for their own purposes and other times on behalf of Enable.

Eventbrite participate in and comply with the EU-U.S. Privacy Shield Framework as set forth by the US Department of Commerce regarding the collection, use, and retention of Personal Data (defined in Section

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2.1) from European Economic Area ("EEA") member countries. You can find out more about Eventbrite's commitment to the EU-U.S. Privacy Shield Framework in our [EU-US Privacy Shield Notice](#).

You can view Eventbrite's Privacy Policy [here](#).

Changes to this privacy notice

We keep our privacy notice under regular review. This privacy notice was last updated May 2018.

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